

## **Cloud & Infrastructure Services (CIS)**

SmyanSoft's depth and breadth in IT Infrastructure and Cloud technologies make us the preferred partner in many of our client's digital transformation. Our investment in proprietary tools and technologies, a comprehensive partner ecosystem, skills in emerging technologies like software-defined everything, opensource, DevOps, IoT etc. ensure that we are a one stop shop for all Cloud and IT infrastructure needs.

We can help you move away from a capital-intensive, hardware-oriented infrastructure toward a softwaredefined and intelligent one - ever-ready for any opportunity.

IT today is undergoing a paradigm shift as business ecosystems accelerate toward digital era. Extreme digitalization rates have transformed the expectations of enterprises and IT Infrastructure Services are now expected to make businesses more service-focused, secure, and agile.

## Numbers Strength:

	14+ ients, including Fortune 500s	ITTL-co	120+ ertified Resources	Highly E	0+ xperienced ultants
5+ Proprietary Accelerators & Frameworks	180+ Enterprise Serv Consultants		50+ ServiceNow Cons	sultants	150+ Cloud-certified Consultants





## **Customer-centric Offerings**

#### **Enterprise IT Infrastructure Services**

- Software-Defined Datacenter Services
- Storage & Backup Services
- Middleware & Database Services
- Managed Hybrid Network Services
- Software-Defined WAN Services
- ITSM Consulting & Advisory Services
- ITSM Cross-Functional Support Services

#### **Cloud Infrastructure Services**

- Cloud Assessment & Strategy Consulting
- Cloud Platform Build and Migration
- Cloud Enablement Services
- Cloud Operation and Management Services

### **Digital Workplace Services**

- Service Desk
- Unified Communications
- Identity, Access and Security Services
- Application Services
- Workplace Virtualization
- Desktop Engineering

#### ServiceNow

- IT Service Management
- IT Operations Management
- IT Business Management
- HR Service Delivery
- GRC & Security Operations
- Managed Services



## **Cloud & Infrastructure Services (CIS)**



### **Digital IT Converged Operation**

- One-touch resolution
- Digital Platform driven IT Operations compliant with all the major ITSM tools
- Single point of ownership for all incidents across Compute, Network, Security, Storage, Backup, Cloud and Database

• Cross-functional teams to enable faster response

### **Cloud Experience**

- Automated provisioning of services
- Noiseless monitoring and housekeeping of infrastructure without impacting business operations
- Rapid de-provisioning
- Real-time dashboards

### **Automation**

- Identify candidates for automation and elimination
- Guided operations and Runbook automation
- Predictive Analytics
- Threat Intelligence
- Intelligent rule-based dynamic workflows

### **Business First**

- Beyond IT- Link operational metrics to business KPI
- Establish support for critical business events
- Ensure reliability of IT Infrastructure to support continuous business operation



	Enterprise IT Infrastructure Services	Digital Workplace Services	Cloud Infrastructure Services
Consulting	<ul> <li>Infrastructure Assessment and Advisory</li> <li>Enterprise Infrastructure Roadmap</li> </ul>	<ul> <li>Workplaces Services Strategy</li> <li>User Profiling Persona Creation</li> <li>Application Assessment</li> </ul>	<ul> <li>Cloud Advisory and Migration Assessment</li> <li>Application Portfolio Assessment</li> <li>Business Case &amp; TCO Analysis</li> </ul>
Transformation	<ul> <li>Hyper Converged Infrastructure</li> <li>Private Cloud Implementation</li> <li>Software Defined DC Implementation</li> </ul>	<ul> <li>Desktop, Mobility, Collaboration</li> <li>Image Engineering</li> <li>Application Packaging</li> <li>Windows 10 transformation</li> </ul>	<ul> <li>Design &amp; Build Cloud Services</li> <li>Cloud Migration Services</li> </ul>
Managed Ops	<ul> <li>Enterprise Infrastructure Operations</li> <li>Converged Operations</li> </ul>	<ul> <li>Service Desk Support</li> <li>Desk-side Support</li> <li>Digital Workplace Management</li> </ul>	<ul> <li>Hybrid Cloud Management and Support</li> <li>Public Cloud Management</li> </ul>
Expertise on Demand	<ul> <li>Enterprise DC Architects</li> <li>&amp; Consultants</li> <li>Enterprise DC SMEs</li> </ul>	<ul> <li>Digital Workplace</li> <li>Consultants, Architects</li> <li>End-user &amp; Workplace</li> <li>SMEs</li> </ul>	・Cloud Architects & Consultants ・Cloud Infra SMEs



# Awards and Recognitions



## About SmyanSoft, LLC

SmyanSoft is an IT services, consulting and business solutions organization that provides IT and IT-enabled services which include IT consulting, custom application design, development, re-engineering and maintenance, systems integration, package implementation, global infrastructure services, BPO services, cloud, mobility and analytics services, research and development and hardware and software design. It is headquartered in Houston, Texas, United States.

For more information, visit us at www.smyansoft.com or email us at contact@smyansoft.com

